

Datasheet





Intuitive professional content delivery

For economical signage in 24/7 commercial environments, the 32" MultiSync® M321 delivers all the professional performance and features you need, whilst minimising the cost of ownership. With a 450 cd/m2 brightness output and anti-glare panel, the viewer enjoys excellent visual quality unhindered by reflections, with a slim, aesthetic design for unobtrusive integration.

Featuring multiple industry standard digital and analogue signal inputs, the M321 is future-proof for flexible integration. It also features full external control support through both RS-232 or LAN connectivity enabling operators to achieve time and cost savings when managing an estate of displays.

The full metal chassis, high end componentry and integrated schedule function affords peace of mind for extended runtimes, ideal for retail and transportation applications.

Benefits

Modern and slim design - robust yet elegant allowing for an unobtrusive integration into any application and environment.

Secure remote management – control your devices remotely and securely using NEC NaviSet Administrator 2; proactively manage maintenance requirements saving time and resources

Unhindered readability – no reflections from windows or other light sources means no disruption to the visibility of signage content or meeting room presentation

Mission-critical 24/7 ready operation – the meticulous selection of industrial-grade components and careful design focused on demanding usage scenarios accompany an impressive and continuous viewer experience.

Future Ready Connectivity - featuring multiple industry standard digital and analogue signal inputs for flexible integration into AV infrastructures.

Product Information

| Product Name | NEC MultiSync [®] M321 | |
|---------------|--------------------------------------|--|
| Product Group | LCD 32" Message Large Format Display | |
| Order Code | 60005288 | |

Display

| Panel Technology | IPS with Direct LED backlights |
|---------------------------|---|
| Screen Size [inch/cm] | 32 / 80 |
| Aspect Ratio | 16:9 |
| Brightness [cd/m²] | 450 |
| Contrast Ratio (typ.) | 1100:1 |
| Viewing Angle [°] | 178 horizontal / 178 vertical (typ. at contrast ratio 10:1) |
| Colour Depth [bn] | 16.7 (8bit) |
| Response Time (typ.) [ms] | 8 |
| Panel Refresh Rate [Hz] | 60 |
| Haze Level [%] | Pro (28) |
| Supported Orientation | Face Up ¹ ; Landscape; Portrait |
| | |

Resolution

| Native Resolution | 1920 x 1080 | | | |
|-----------------------|--------------|--------------|--------------|--------------|
| Supported Resolutions | 1024 x 768; | 1366 x 768; | 1650 x 1050; | 2560 x 1440; |
| | 1280 x 1024; | 1400 x 1050; | 1920 x 1080; | 2560 x 1600; |
| | 1280 x 720; | 1440 x 900; | 1920 x 1200; | 3840 x 2160; |
| | 1360 x 768; | 1600 x 1200; | 1920 x 2160; | 4096 x 2160 |

Synchronisation Rate

| Horizontal Frequency [kHz] | 26 - 91.1 |
|----------------------------|-----------|
| Vertical Frequency [Hz] | 23 - 86 |

Connectivity

| Input Video Analogue | 1 x VGA |
|-----------------------|--|
| Input Video Digital | 1 x DisplayPort (with HDCP); 2 x HDMI (with HDCP) |
| Input Audio Digital | 1 x DisplayPort; 2 x HDMI |
| Input Control | LAN 100Mbit; remote control wire (3,5mm jack); RS232 |
| Input Data | 1 x USB 2.0 (MediaPlayer) |
| Output Audio Analogue | 1 x 3,5 mm jack |
| Input Detect | Custom; First; Last |

Sensors

| Ambient Light Sensor | Integrated, triggered actions programmable |
|----------------------|---|
| Temperature Sensor | Integrated, 3 sensors, triggered actions programmable |

Electrical

| Power Consumption [W] | 40 shipping |
|------------------------|----------------------------------|
| Power Savings Mode [W] | < 0.5; < 2 (Networked Standby) |
| Power Management | VESA DPMS |
| Power Supply | 100-240 V AC; 50/60 Hz; internal |

Environmental Conditions

| Operating Temperature [°C] | +0 to +40 |
|----------------------------|-----------|
| Operating Humidity [%] | 20 to 80 |
| Storage Humidity [%] | 10 to 90 |
| Storage Temperature [°C] | -20 to 60 |

Mechanical

| Dimensions (W x H x D) [mm] | 726.5 x 425.4 x 66.5 |
|---------------------------------------|--|
| Weight [kg] | 6.3 |
| Bezel Width [mm] | 11.8 (top); 11.9 (left and right); 17.2 (bottom) |
| VESA Mounting [mm] | 100 x 100 (FDMI); 200 x 200 (FDMI); 4 holes; M4 |
| Ingress Protection | IP5x (front); IP2x (back) |
| Packaging Dimensions (W x H x D) [mm] | 870 x 527 x 160 |
| Packaging Weight [kg] | 9.8 |
| Colour Bezel | Pantone 426M (black) |
| Material | Metal |
| | |

MediaPlayer

| Supported File Storage / File System | USB 2.0 / FAT16, FAT32 |
|---|--|
| Supported Image Formats | JPG (baseline, progressive, RGB, CMYK); max. resolution 15360 x 8640 |
| Supported Video Formats | MPG (MPEG1/2/4, max res 1080p@30Hz); MP4 (MPEG2/4, H.263, H.264, HEVC/H.265, max res 3840x2160@60Hz); TS (MPEG2, H.264, HEVC/H.265, max res 3840x2160@60Hz); audio: LPCM, MP3, AAC; WMV (video H.264, Windows Media Video 9, max res 1080p@30Hz, audio WMA 9, WMA 10 Pro) |
| Supported Audio Formats | MP3 (MP3); max. bit-rate 320 kBit/s |

Available Options

| Accessories | Feet (ST-32M); Presence Sensor (KT-RC3); Wall mount (PDW T XS) | |
|--------------------|---|--|
| External Computing | MPi4 Box; OPS/SDM standalone adapter to integrate any OPS/SDM computing or interface module | |

Green Features

| Energy Efficiency | Energy consumption: 41 kWh/1000 h; Energy efficiency class: G; LED backlight |
|----------------------|--|
| Ecological Standards | EnergyStar 8.0 |

Additional Features

| Special Characteristics | DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo |
|-------------------------|---|
| Safety and Ergonomics | CE; EAC; RoHS |
| Pixel Failure Class | ISO 9241-307, Class 2 |
| Audio | Integrated Speakers (5 W + 5 W) |
| Shipping Content | 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual |
| Warranty | 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 |
| Operating Hours | 24/7 |
| External Control | AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP |
| Remote Management | Automated Email Alerts; NEC NaViSet Administrator 2 |
| Security | Disable HW Buttons; Disable IR Functionality; Emergency Notification |
| Resistance to Fire | Metal backcover, plastic material certified acc. to UL94-5VB |
| | |

¹ adjusted usage conditions for face up/down installations, please refer to operational guidelines or contact our support

² please refer to terms and conditions of warranty extensions



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